

Contacting medical microbiology

Clinical advice for secondary care

Clinical calls to medical microbiology are received from doctors \geq FY2 grade.

Weekdays, Monday-Friday, advice is available between **11am-4pm**.

Calls out-with this time for **urgent** clinical calls only.

Clinical staff must consult the relevant infection and laboratory guidance before contacting microbiology

[Antimicrobial guidelines for adults](#)

[Antimicrobial guidelines for children and young people](#)

[Edinburgh laboratory medicine website](#)

There is also advice on [how to contact microbiology](#) on the antimicrobial companion.

Monday-Friday (11am-4pm) (excluding public holidays)

Advice is available via tel: 0131 536 3373 (internal 63373) with option 4 for medical microbiology. These calls will be triaged with the aim to respond usually within 2 hours.

>5pm weekdays (5pm -9am), weekends and public holidays

On-call medical microbiology via switch board

Urgent clinical advice

Monday –Fridays (9am-11am, and 4-5pm)

Advice is available via tel: 0131 536 3373 (internal 63373) with option 4 for medical microbiology, urgent clinical calls only.

Clinical advice for primary care

Monday-Friday (9am-5pm) (excluding public holidays)

Please email GP.MicroAdvice@nhslothian.scot.nhs.uk

You can find it by searching for "Microbiology Advice, GP" in the email directory.

If you send Microbiology an email before 3pm on a normal working day we will aim to respond by 5pm that day.

GP.MicroAdvice@nhslothian.scot.nhs.uk is monitored Monday - Friday, 9am - 5pm, excluding public holidays. For all clinical advice outwith these times please call the on-call medical microbiologist via switchboard.

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